

Dear parents / carers

We are unfortunately experiencing some ongoing issues with our phone lines. This is causing intermittent issues with some of our phone calls.

We are hoping to get a temporary fix this evening, which should hopefully improve the situation until half term when we hope to be able to resolve the problem properly.

If your query isn't urgent and your concern/ query can be addressed in an email please use the [enquiry@arthurterry.bham.sch.uk](mailto:enquiry@arthurterry.bham.sch.uk) email address.

Please continue to report your child's absence via the Studybugs App or contacting the Attendance team at [attendance@arthurterry.bham.sch.uk](mailto:attendance@arthurterry.bham.sch.uk)

Thank you for your patience whilst we endeavour to resolve these issues.

The Arthur Terry School